



# 2018 GLAO/MASO Annual Session

September 13 - 16, 2018  
Fairmont Royal York, Toronto

## GENERAL INFORMATION

**REGISTRATION** – Annual Session registration fee includes: Admission to doctor and staff sessions; Exhibit Hall admission; continental breakfasts on Friday and Saturday; lunches on Friday and Saturday; beverage breaks on Friday, Saturday and Sunday, Friday Welcome Reception in the Exhibit Hall, discounted rate to the Saturday Evening Event.

**CANCELLATION/REFUND POLICY** – ALL cancellations/refund requests MUST be in writing. A full refund, less a \$50 per person administrative fee, will be issued for cancellations received before August 13, 2018; a 50% refund if received between August 13 through August 27, 2018. No refunds will be issued for cancellations received after August 27<sup>th</sup>. Cancellation requests must be submitted to [maso1@assnoffices.com](mailto:maso1@assnoffices.com).

**NAME BADGE** – Everyone registered will receive a name badge at registration. This badge must be worn to gain admission to all GLAO/MASO events, including the Exhibit Hall. Entrance to the exhibit hall and to annual session events and programming is limited to those who have registered and have a name badge.

**EXHIBITS** - Commercial exhibits will be opened from 7:30 AM to 6:00 PM on Friday, September 14 and 7:30 AM to 4:00 PM on Saturday, September 15. Exhibitors, representing dental manufacturers, suppliers, laboratories, and related services will introduce you to the latest items available and offer substantial savings on many purchases. The financial support of the participating exhibitors makes this Annual Session possible...your patronage is greatly appreciated.

**ANNUAL BUSINESS MEETINGS** – All GLAO and MASO members are invited to attend the Annual Member/Business Meetings on **Friday, September 14, 2018**. **GLAO is from 3:30 PM to 4:30 PM** and **MASO is from 3:00 PM to 5:00 PM**.

**DRESS** – Business casual is suggested for all events.

### **QUESTIONS?**

Call the GLAO office at 877/274-6420 or email [GLAO@AssnOffices.com](mailto:GLAO@AssnOffices.com).

Call the MASO office at 866/748-6276 or email [MASO@AssnOffices.com](mailto:MASO@AssnOffices.com).